



Rob Reeg, president, Operations & Technology, presented the Connect Nonstop Availability Award trophy at the O&T and St. Louis Town Hall in December

MasterCard Receives Its Seventh (and Final) Connect NonStop Availability Award

Once again, MasterCard has been honored with the Connect NonStop Availability Award. This tremendous achievement marks the seventh time we have earned this important industry recognition – more than any other recipient – and it's all thanks to the reliability of the MasterCard Debit Switch (MDS).

The Connect NonStop Availability Award is given to the user of HP NonStop servers that achieves the best overall system availability and maintains the best quality assurance practices. The judging process involves an in-depth examination of outage minutes, operational complexity and practices for outage prevention.

The NonStop Availability Award honors MDS, our Single Message Platform that conducts debit transaction switching and processing services worldwide. The system consists of a web-based customer interface, batch settlement system and online transaction processing running on HP NonStop servers.

“This award recognizes not only MasterCard’s technology expertise but also the work done by so many to ensure our network is always available to connect consumers, financial institutions, merchants, governments and businesses around the world,” says Chief Technology Officer Edgar Aguilar.

During the past 10 years, we have earned the award seven times, by far the most of any company. For Steve Geimer and the MDS team that prepares the award entry each year, this victory is especially important, as 2014 marks the final time the NonStop Availability award will be presented.

“It is only fitting that this year’s winner is the company whose name appears on the trophy more than any other – MasterCard,” says Randy Meyer, Vice President and General Manager of

Mission Critical Systems at HP. “We appreciate our long partnership with MasterCard and look forward to helping them deliver the best customer service solutions in the industry.”